



TTI SUCCESS INSIGHTS®



Online Course & In-Person SmartRev Cancellation Policy

We understand that life happens. Your SmartRev registration may be transferred to another qualified team member without fees or penalties. If this is not possible, the following cancellation fees will be assessed:

- If you choose to cancel your registration 60+ days before the event, you will receive a refund of your total ticket price less \$1,000.
- No refund will be issued for cancellations within 60 days of the kickoff date.

Please Note: If you are experiencing health-related disruptions due to COVID-19 or other illnesses or a family emergency, please contact support@ttitd.com to be connected with a team member who will work with you to create an appropriate solution for your situation.

We appreciate your acknowledgment and understanding of this policy.